

Notice regarding health services provided to Italian students studying 'away from home', as well as to EU and non-EU students.

All Italian students not resident in Trieste, as well as EU and non-EU students have access to **basic health services** (family doctor), as well as to services provided by the Family Planning Clinics of the Trieste Integrated University Health Service (A.S.U.I.Ts), as specified in the conditions below.

### BASIC HEALTH SERVICES

#### Non-resident Italian students

Non-resident Italian students wishing to use the basic health services (family doctor) must take up temporary residence for health purposes by submitting the following documentation

- self-declaration of personal tax code;
- documentary proof indicating cancellation of registration for health services in the place of residence;
- self-declaration of current domicile indicating temporary residence and the duration of such residence;
- valid document of identity

to one of the 'Health Registration Offices' detailed below:

Health Registration Office	Address	Telephone	Opening hours
Health District 1	Trieste -Via Lionello Stock 2	040 3997850 040 3997814	Tuesday and Thursday <b>8:30 - 11:30</b>
	Aurisina 109/d (TS)	040 3997921	Tuesday <b>12.00- 16.00</b>
	Opicina -Via di Prosecco 28/a	040 3998164	Wednesday <b>13.00-17.00</b> Friday <b>8.30-11.30</b>
Health District 2	Trieste -via del Farneto 3	040 3995264 040 3995134 040 3995021 040 3995175 (telephone answering service)	Monday, Wednesday and Friday <b>8:30 - 11:30</b> Tuesday and Thursday, ( <i>by telephone appointment</i> ) <b>exclusively for:</b> - issue of Form S1 (ex Forms E106 and E109); - <b>voluntary registration</b> of foreign and EU

			citizens
Health District 3	Trieste - via Valmaura 59	040 3995810	Wednesday and Thursday <b>8:30 – 11:30</b> Monday <b>11.00 - 16.00</b> (by telephone appointment)
	Muggia (TS)	040 3995911	Tuesday and Friday <b>8.00 – 12.00</b>
Health District 4	Trieste via G. Sai 7 (Parco S. Giovanni – St. Giovanni Park)	040 3997453 040 3997465	Monday, Tuesday, Thursday and Friday <b>8:00 - 11:00</b>

Temporary registration allows the student to select a family doctor registered with the Trieste A.S.U.I. in place of the family doctor in the place of residence. The registration is for a period of one year and may be extended.

If the student does not wish to cancel registration on the patient list of the place of residence, he or she may still request an appointment with a family doctor registered with the Trieste A.S.U.I. by paying the fee specified under article 57, '*Occasional Medical Appointments*', of the current Collective National Agreement for the Category.

The applicable fees, which are set nationally, are as follows:

Appointment at the surgery: €15.00 (fifteen Euros)

Home appointment: €25.00 (twenty-five Euros)

**Payment is due from the student, who may request reimbursement from the Health Service of his/her place of residence.**

#### **EU and Non-EU students**

EU and non-EU students enrolled in a course of study or professional training, domiciled in the local area for which the Trieste A.S.U.I. is responsible and not holding an **E106/S1, E109/S1 or TEAM** (European Health Insurance Card) card can voluntarily register for the entire duration of their course by submitting the documents indicated at points A) and B) below to one of the following '*Health Registration Offices*':

Health Registration Office	Address	Telephone	Opening hours
Health District 1	Trieste -Via Lionello Stock 2	040 3997850 040 3997814	Tuesday and Thursday <b>8:30 - 11:30</b>
	Aurisina 109/d (Ts)	040 3997921	Tuesday <b>12.00- 16.00</b>
	Opicina -Via di Prosecco 28/a	040 3998164	Wednesday <b>13.00-17.00</b> Friday <b>8.30-11.30</b>
	Trieste -via del Farneto 3	040 3995264 040 3995134 040 3995021	Monday, Wednesday and Friday <b>8:30 - 11:30</b>

Health District 2		040 3995175 (telephone answering service)	Tuesday and Thursday, ( <i>by telephone appointment</i> ) <b>exclusively for:</b> - issue of Form S1 (ex Forms E106 and E109); - <b>voluntary registration</b> of foreign and EU citizens
Health District 3	Trieste - via Valmaura 59	040 3995810	Wednesday and Thursday <b>8:30 – 11:30</b> Monday <b>11.00-16.00</b> ( <i>by telephone appointment</i> )
	Muggia (Ts)	040 3995911	Tuesday and Friday <b>8.00 – 12.00</b>
Health District 4	Trieste via G. Sai 7 (Parco S. Giovanni – St. Giovanni Park)	040 3997453 040 3997465	Monday, Tuesday, Thursday and Friday <b>8:00 - 11:00</b>

Voluntary registration with the Regional Health Service allows the student to choose a family doctor and to use all the services available to Italian citizens.

The annual fee for registration, as determined by the Ministerial Decree of 8 October 1986, is as follows:

- €149,77 per student (excluding family members);
- €387,34 per student (including family members);

which must be paid either to:

**Post Office Account** No. 181347 in the name of S.S.R. Friuli Venezia Giulia – Assessorato alla Sanità, specifying ' *contributo SSR per l'anno .....*(SSR Contribution for the year .....)' as reason for payment;

**Bank Account:**

**IBAN:** IT-42-J-07601-02200-000000181347

**In the name of:** AMMINISTRAZIONE P.T. - C. S.S.N. Regione Friuli Venezia Giulia.

For voluntary registration, the student must provide the following documents:

**A) EU citizens:**

- Document of Identity
- Tax Number (Self-declaration)
- Self-declaration of the place of residence/domicile
- Receipt of payment for registration with the Regional Health Service

**B) Non-EU citizens:**

- Residence Permit (Permesso di Soggiorno) or receipt of the initial application or renewal of the Residence Permit

- Valid Document of Identity
- Tax Number (Self-declaration)
- Self-declaration of the place of residence/domicile
- Receipt of payment for registration with the Regional Health Service

### Duration of the voluntary registration

Voluntary registration begins from the date of application and submission of the required documentation to the District Health Registration Offices. Registration is valid for a calendar year (01 January – 31 December) and may not extend the period of validity of the residence permit.

## FAMILY PLANNING CLINIC

### Access

Each of the Health Districts has a Family Planning Clinic with a team of gynaecologists, obstetricians, social workers, psychologists and nursing staff.

All non-resident students, i.e. Italian students registered with the Regional Health Service, EU students registered with the Regional Health Service and holding a TEAM card, and non-EU students holding a residence permit and registered with the Regional Health Service may use the services provided by the clinic directly, free of charge and fully confidentially. A letter from the family doctor is not required.

Note that for any gynaecological conditions that may emerge, a treatment fee is payable, as for all medical services, in accordance with current regulations.

In addition, each clinic has a special area called 'Spazio Giovani' for young people between the age of 14 and 23. This is a completely free service open to all and guaranteeing confidentiality.

**For appointments**, use the following telephone numbers:

<i>Clinic</i>	<i>Address</i>	<i>Telephone</i>
<b>Health District 1</b>	Trieste via Lionello Stock 2	040 3997831
<b>Health District 2</b>	Trieste via San Marco 11	040 3995566
<b>Health District 3</b>	Trieste via Valmaura 59	040 3995800
<b>Health District 4</b>	Trieste via G. Sai 7 – (Parco S. Giovanni)	040 3997445 (telephone answering service)

OUT-OF-HOURS HEALTH SERVICE (ex Duty Doctor)

- Single number for **non-urgent** services: 800 614 302 -

For health problems requiring a doctor that arise during the night or on or before public holidays when the family doctor is not on duty, users can contact **800 614 302 (the number is available only in Trieste and the surrounding areas)** at the following times:

<b>Working days</b>	From 20:00 to 8:00
<b>Days prior to public holidays</b> and in all cases where the family doctor is not on duty, e.g. attending a conference or during strikes, etc.	From 10:00 to 20:00
<b>Public holidays</b>	From 8:00 to 20:00

For **Italian students not resident for health purposes with the ASUITs**, there is a charge, but **reimbursement may be requested** from the Health Service of their place of residence.

For EU students not registered with the Regional Health Service and without a TEAM card, as well as for all non-EU students not registered with the Regional Health Service, there is a **charge for the service**. For EU students with a TEAM card or who are registered and for non-EU students who are registered, the **service is free**.

#### **Health Service Freephone Number**

For all health information regarding access to the health and social services in the Trieste area, the **Health Service Freephone Number - 800 991170** – is available **Monday to Friday** between **8.30** and **13.00**. The service is free.